

# Blackboard Helpline Launches

Lee College launches a new hotline to assist students with logging into Blackboard, finding their syllabus, locating their assignments, and finding resources that teach them more about how to use Blackboard. The Helpline is now open.

## Helpline Services

- Provide students with their username and default password
- Help students reset their password
- Help students log in to Blackboard
- Help students find the syllabus, course content, assignments, and grades
- Direct students to resources for learning more about Blackboard

## Helpline Hours (English)

- Mon.-Thu.: 10 a.m.-3 p.m. & 6-9 p.m.
- Sat.: 10 a.m.-4 p.m.

## Horas de Asistencia (Español)

- Jueves: 10 a.m.-3 p.m. y 6-8 p.m.
- Miércoles: 10 a.m.-3 p.m.

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