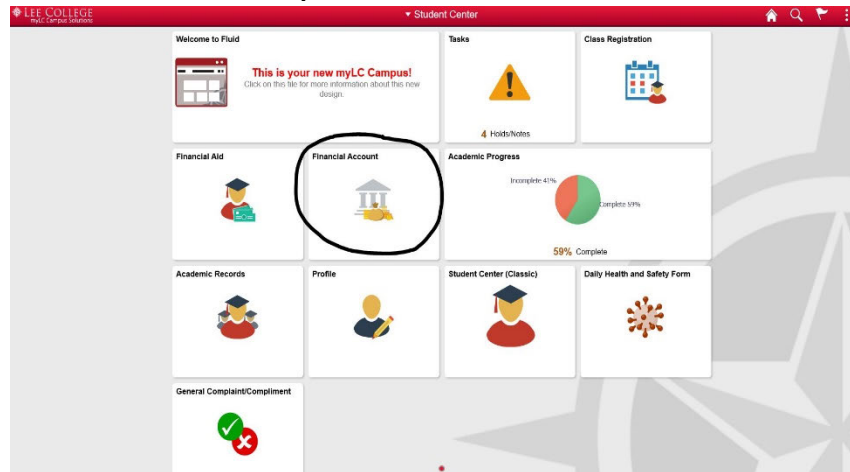


How to Manage Your Refund (Setting up BankMobile) For First-Time Set-Up

From your Student Center home screen, click the Financial Account block.



Click the Manage Refund block, then click the Continue to Refund Setup, which will take you to a third-party vendor, BankMobile, which handles all Lee College refunds and Financial Aid disbursements.



Continue with the BankMobile website, following the prompts to set up your profile and complete the account set-up process. Be sure to note your BankMobile login and password.



BankMobile
Disbursements

Welcome Absolute!

Lee College has chosen to partner with
BankMobile Disbursements to deliver your financial aid refunds.

BankMobile has been helping students for over 19 years and provides all students with great customer service and clear choices to receive your money.

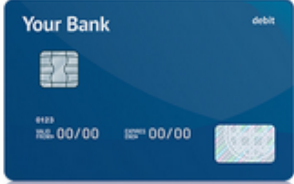

To avoid any delays in accessing your money, you must select a refund option. The BankMobile Vibe Checking Account is one of your refund options but you are not required to open this account to receive your refund.

[CLICK TO SET UP YOUR PROFILE](#)

When you log in, these are your choices.

You can select to deposit into your own financial institution (bank)

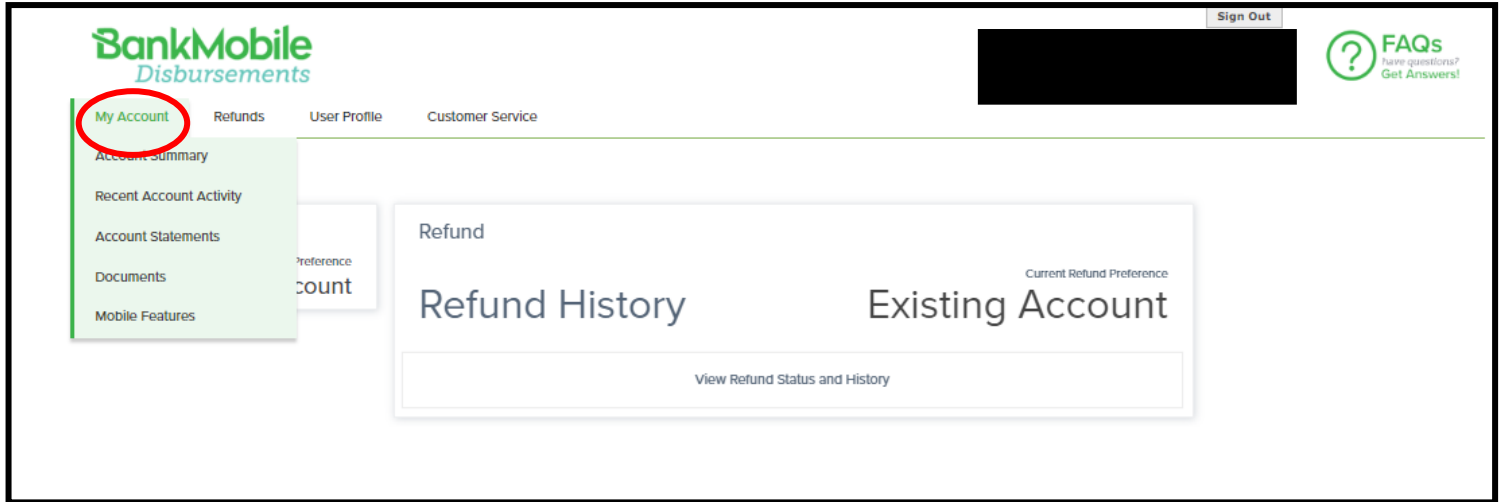
You will need to know your bank's routing number and your ACH number (long account number). It is the same as if you set up a direct deposit with your employment. If you are unsure, contact your bank in person and ask for ACH Instructions.

| Deposit to an Existing Account | Deposit to a BankMobile Vibe Checking Account |
|--|---|
|  <p data-bbox="410 814 678 856">Money delivered in one to two business days</p> <p data-bbox="293 890 456 909">Fees and Features</p> <p data-bbox="293 938 737 984">Fees and Features vary from institution to institution, including:</p> <ul data-bbox="293 1003 721 1178" style="list-style-type: none">• Monthly Fees• Overdraft Fees• Mobile Deposit• ATM Access• Cash Deposit Limits• Cash Withdrawal Limits• Mobile Wallet (Apple Pay®, Google Pay™, etc.) <p data-bbox="293 1207 792 1302">Please check your fee schedule and the terms & conditions of your account to confirm the fees and features. We encourage you to be aware of all the features and fees associated with your account.</p> <p data-bbox="293 1331 781 1425">Money is transferred to an existing account the same business day we receive funds from your school. Typically, it takes 1-2 business days for the receiving bank to credit the money to your account.</p> |  <p data-bbox="927 814 1195 856">Money delivered same business day</p> <p data-bbox="820 890 982 909">Fees and Features</p> <ul data-bbox="820 930 1321 1377" style="list-style-type: none">• Set up Apple Pay or Google Pay• Earn 0.50% Annual Percentage Yield (APY) on balances up to \$1,000.99 with qualifying deposits. See APY details• Get paid up to 2 days early with payroll direct deposit.*• Fee-free access to over 55,000 Allpoint® ATMs. Allpoint ATM location, availability, and hours of operation may vary by merchant and is subject to change.• Digital checking account and optional interest-bearing savings account.• Access to money-saving perks from our trusted partners like Billshark and discounts from top merchants.• FDIC-insured with the freedom to bank anywhere, anytime.• No Monthly Service Fee with \$300 in qualifying deposits per statement cycle, otherwise \$2.99 Monthly Service Fee applies. <p data-bbox="834 1356 1040 1377">Plus, No Overdraft Fees.</p> <p data-bbox="834 1407 1281 1501">For full details, please see the BankMobile Vibe Checking Account Fee Schedule and Interest Rate Information, Account Terms & Conditions, Cash Withdrawal and Deposit Limits.</p> <p data-bbox="834 1530 1224 1577">* Early access to funds cannot be guaranteed. Limitations apply. See details.</p> <p data-bbox="834 1606 1313 1675">If you open a BankMobile Vibe Checking Account (upon identity verification), money is deposited the same business day we receive funds from your school.</p> <ul data-bbox="834 1696 1304 1766" style="list-style-type: none">• Set up Apple Pay or Google Pay to use your money same business day. You may also use your temporary virtual card until your debit card arrives. |
| <input checked="" type="radio"/> Selected | <input type="radio"/> Select |

*Instructions created from an existing account for demonstration purposes only.

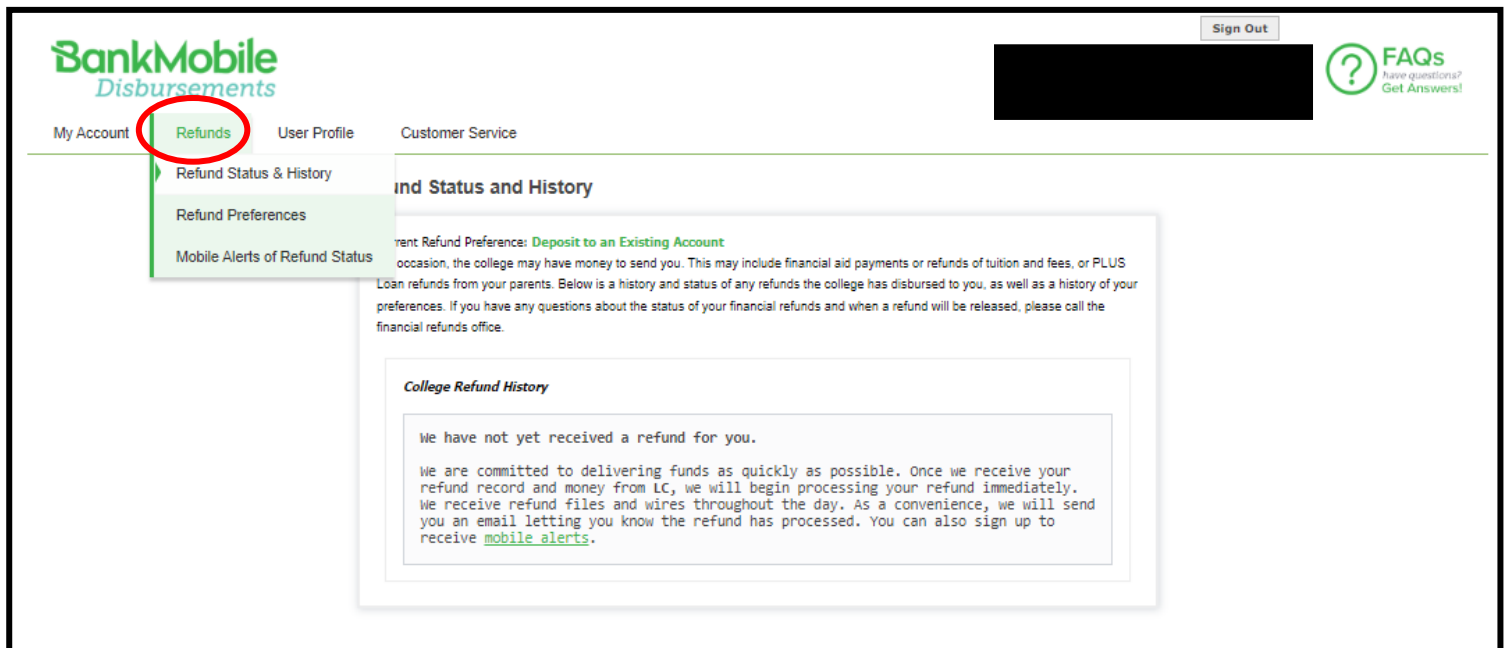
Once you have set up your account, student will log in thru www.bankmobilevibe.com for all additional logins. In this page and the next page, one will see options available for review.

Options under “My Account”



The screenshot shows the BankMobile Disbursements website interface. The top navigation bar includes the BankMobile logo, a 'Sign Out' button, and a 'FAQs' link. The main navigation menu has 'My Account' circled in red. A dropdown menu is open under 'My Account', listing options: Account Summary, Recent Account Activity, Account Statements, Documents, and Mobile Features. The main content area displays 'Refund History' and 'Existing Account' sections, with a 'View Refund Status and History' button.

Options under “Refunds”



The screenshot shows the BankMobile Disbursements website interface. The top navigation bar includes the BankMobile logo, a 'Sign Out' button, and a 'FAQs' link. The main navigation menu has 'Refunds' circled in red. A dropdown menu is open under 'Refunds', listing options: Refund Status & History, Refund Preferences, and Mobile Alerts of Refund Status. The main content area displays 'Refund Status and History' with a 'Current Refund Preference: Deposit to an Existing Account' and a 'College Refund History' section. The 'College Refund History' section contains the text: 'We have not yet received a refund for you. We are committed to delivering funds as quickly as possible. Once we receive your refund record and money from IC, we will begin processing your refund immediately. We receive refund files and wires throughout the day. As a convenience, we will send you an email letting you know the refund has processed. You can also sign up to receive [mobile alerts](#).'

*Instructions created from an existing account for demonstration purposes only.

Options under “User Profile”

The screenshot shows the BankMobile Disbursements interface. The top navigation bar includes "My Account", "Refunds", "User Profile", and "Customer Service". The "User Profile" menu is expanded, showing options: Email, Address & Phone, Password / PIN, Security Profile, Notifications, Enrollment Status, Mobile Alerts, Refund Preferences, and Security Questions. A "Change Password" form is displayed, featuring fields for "Current Password", "New Password", and "Confirm New Password", along with a "Password Strength" indicator at 0% and a "Change" button. A "Sign Out" button and a "FAQs" link are visible in the top right corner.

Options under “Customer Service”

The screenshot shows the BankMobile Disbursements interface with the "Customer Service" menu expanded. The top navigation bar includes "My Account", "Refunds", "User Profile", and "Customer Service". The "Customer Service" menu options are: Contact Us, Give Feedback, Service Request, and Disclosures. A "Service Requests" form is partially visible. A "Sign Out" button and a "FAQs" link are visible in the top right corner.

*Instructions created from an existing account for demonstration purposes only.

Top, Right Side — FAQ



BankMobile FAQs

[Support Home](#) [Email Support Team](#) [Your Account](#)

Ways to contact us: our interactive FAQ search option below, call Customer Care (1-877-327-9515) or tweet us @AskBMD! You can email us when logged in by selecting "Ask Warren" or email our support team under the FAQ tab once you're logged in.

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Advanced Search

Search... [Search](#)

Find the answer to your question

[Where's my refund?](#)

[Deposit](#) [Spend & Withdraw](#) [Issues With My Card](#) [Manage My Profile](#) [Password & PIN](#)

[Statements & Transactions](#) [Financial Aid & Other Refunds](#) [Guide to Fees](#) [Contact Us](#) [Our Accounts](#)

Contacting BankMobile after Refund Method is Established:

www.bankmobilevibe.com

1.877.327.9515

Hours: 7 a.m.–10 p.m. CST, 7 Days a week

*Instructions created from an existing account for demonstration purposes only.